





ELEVATING THE TRAVEL EXPERIENCE!



Since 1974, an underground tunnel has been the direct connection for passengers between the Main Terminal and Departure Building at Lehigh Valley International Airport (ABE).

That existing travel route is about to change!

The Lehigh-Northampton Airport Authority (LNAA) joined federal, state, and local officials along with regional organizations to celebrate the takeoff of the Security Checkpoint / Terminal Connector project.

"The tunnel can only accommodate the existing two (2) security screening lanes and was not designed for Transportation Security Administration (TSA) screening requirements. The problem is compounded as screening equipment is added or gets larger to ensure the highest level of security and safety," said Thomas R. Stoudt, Executive Director, LNAA.

While the pandemic impacted aviation across the world, ABE has returned to pre-pandemic passenger traffic levels which heightens the priority of completing this project and the need for additional security screening lanes.

"The tremendous support received for this \$31.8 million infrastructure investment from the Commonwealth of Pennsylvania led by Senator Pat Browne and the Lehigh



Valley Delegation is critical and we will certainly need their continued support moving forward," said Stoudt.

Security Checkpoint / Terminal Connector Project breakdown:

- 4-lane security checkpoint with latest-generation screening equipment
- New vertical circulation equipment with redundancy to enhance ADA compliance
- Enhanced air purification system and improved air
- Separation of outbound and inbound passenger flow

Earlier this month, Pennsylvania Governor Tom Wolf announced critical funding through the Pennsylvania Department of Transportation (PennDOT) Bureau of Aviation's Aviation Transportation Assistance Program.

"The award of nearly \$1.8 million to ABE demonstrates the immediate need to enhance the terminal connector and expand the TSA security checkpoint is a means of demonstrating our trust that air travel will rebound and positively impact the passenger's experience," said Anthony McCloskey, Director, PennDOT Bureau of Aviation.

Projection completion is expected in 2023.



Nonstop to:

- Fort Lauderdale (FLL)
- Myrtle Beach (MYR)
- Nashville (BNA)
- Orlando Sanford (SFB)
- Punta Gorda (PGD)
- Sarasota (SRQ)
- Savannah (SAV)
- St. Petersburg (PIE)





Nonstop to:

- Charlotte (CLT)
- Chicago (ORD)



Nonstop to:

- Atlanta (ATL)
- Detroit (DTW)



Nonstop to:

- Chicago (ORD)
- Newark (EWR)
- Washington, D.C. (IAD)













An important travel tip for passengers that have morning departures: arrive early to the airport, so you don't miss your flight.

Transportation Security Administration (TSA) Checkpoints at airports across the country are being inundated with summer travelers. ABE passenger traffic has significantly increased in recent months, while airlines have returned service to pre-pandemic levels.

"We want to avoid any back log during screening at the TSA checkpoint," said Thomas R. Stoudt, Executive Director, Lehigh-Northampton Airport Authority (LNAA).

If you are departing from your neighborhood airport between 5:30 a.m. and 8:30 a.m. or 11:00 a.m. and 1:30 p.m., we encourage passengers to arrive 2 hours before their scheduled departure time to ensure they process through the TSA checkpoint in enough time so they can reach their gate for on-time boarding. Currently, the TSA checkpoint is open at 3:30 a.m.

Over the last several years, ABE has added new amenities located in the departure area:

- ABE Book Exchange
- Canteen Smart Market
- Dunkin'
- Lehigh Valley Health Network Children's Play Area
- Lehigh Valley News Store
- Makala A. Ashmar Military Resource Center
- Mamava Lactation Pod
- Massage Chairs
- PA Pub
- Sensory Room
- RCN Business Center
- St. Luke's University Health Network Hydration Stations

MASK REQUIREMENT FOR TRAVELERS

The Centers for Disease Control and Prevention (CDC) and Transportation Security Administration (TSA) require face masks for all people while inside transportation hubs through September 13, 2021. **Read more**

Please don't forget your mask when traveling through your neighborhood airport.

SURGE INTO SUMMER

Air travel has returned with a major surge across the country, including at ABE – where since February, passenger traffic has nearly tripled.

"Industry experts predicted a resurgence, but the pace has certainly been faster than those projections. After all the impacts airports experienced during the pandemic, the heavy volume of passengers is a welcome sight to see," said Thomas R. Stoudt. Executive Director, LNAA.

Month	Passenger:
February	26,299
March	46,596
April	55,338
May	71,512

Thank you for choosing us! Get away faster. Get home faster.

WE'RE OPEN!

The Short-term and Aero Club parking lot rehabilitation project at Lehigh Valley International Airport (ABE) is complete.

The project consisted of repaving and painting spaces, upgrading parking access control equipment (including new options of Apple Pay, Google Pay, Samsung Pay), adding 10 electrical vehicle charging stations, replacing light poles and light fixtures, adding new location signage, and upgrading security cameras.

We appreciate your patience!







THIS IS ONLY AN EXERCISE!

Required by the Federal Aviation Administration (FAA) every three years, Lehigh Valley International Airport (ABE) hosted a full-scale disaster exercise of the Airport Emergency Plan (AEP) in April.

(81) personnel from the LNAA and mutual aid partners in the region – including firefighting and rescue equipment, emergency medical services and law enforcement from 36 agencies - responded to a simulated emergency scenario involving an aircraft.

Volunteers acted in various victim roles.



FLY LCCAL ABE

We have an important message for businesses and organizations within the Lehigh Valley: Fly Local!

Your neighborhood airport launched the Fly Local ABE program and has welcomed four regional entities on board — Discover Lehigh Valley (DLV), Greater Lehigh Valley Chamber of Commerce (GLVCC), Lehigh Valley Economic Development Corporation (LVEDC), and BSI Corporate Benefits.

"Having a successful airport in the Lehigh Valley is invaluable, especially when highlighting the tourism industry. This was an easy decision to support our regional airport and hopefully others will join us in signing the pledge," said Alex Michaels, President, DLV.

The Fly Local Travel Pledge asks the company or organization to use ABE based on the following criteria:

- ABE flight is available within four (4) hours of travel time each way from flights at competing airports
- Cost of the flight from ABE is within \$200 of the lowest priced tickets at competing airports

Any company or organization that signs the travel pledge is encouraged to require vendors and/or suppliers who travel to the Lehigh Valley to follow these guidelines.

Testimonials about Fly Local ABE:

"We encourage all of our Chamber members and Lehigh Valley businesses to take the pledge. Lehigh Valley International Airport (ABE) is one of the primary assets in the region. It's convenient, safe, and a travel experience unlike any other," Frank Facchiano, COO & Executive V.P., GLVCC.

"Convenient access to flights for business or personal travel helps attract and retain employers. ABE connects Lehigh Valley travelers to the world, without the stress of getting to and through airports in bigger cities," said Don Cunningham, President & CEO, LVEDC.

"BSI has business in 42 different states, and we travel quite a bit to them. But our clients also travel to us. And I think we get more yeses for these visits because ABE provides easy access to bring in executives from anywhere in the country," said Tony DaRe, Chief Executive Officer, BSI.

For more information about Fly Local ABE or to sign the pledge, **click here.**

DONUT DAY!

On June 4th, 2021, the Lehigh-Northampton Airport Authority (LNAA) celebrated National Donut Day by providing delicious donuts to all employees.

We appreciate your commitment and dedication to delivering the best customer service to our community.

Thank you for all you do!









BUILDING A SENSORY GARDEN

Lehigh-Northampton Airport Authority (LNAA) is extremely proud to invest and volunteer within the community we serve every day.

As part of the Volunteer Center of the Lehigh Valley, ABE volunteered to assist the Fountain Hill Elementary School in the Bethlehem Area School District (BASD) to create a sensory garden and playground.

A group of students from the leadership group called "Student Lighthouse" - which is comprised of 3rd, 4th, and 5th graders – joined LNAA Staff to build garden beds, a PVC xylophone, and painted designs to enhance the mindfulness curriculum.

"LNAA has been an amazing partner with not just offering their time but financial support as well for the project. This sensory garden will give students a safe space to de-escalate and do some of their class work. By participating in the construction effort, its really giving them a sense of ownership over their own school and enhancing their environment," said Morgan Dell, 4th grade teacher, Fountain Hill Elementary.



WE'VE MISSED YOU!

Following a year absence because of COVID-19 safety protocols, Lehigh Valley International Airport (ABE) welcomed back over 40 volunteers from our Navigators, Junior Navigators, and Canines Offering Passengers Encouragement (C.O.P.E.) Therapy Dog programs.

With a significant increase of travelers in recent months, their return to service and contributions have made a noticeable difference.

"We are so excited to see our C.O.P.E. dogs walking around the Airport, and they have already produced those huge smiles we've missed over the last several months. Having the Navigators and Junior Navigators also brings another valuable information resource back to our passengers," said Paula Bonstein, Customer Experience Manager, Lehigh-Northampton Airport Authority.

If you are interested in learning more about our various volunteer programs, please **click here.**



EMPLOYEE SPOTLIGHT



Bryan Williams

Bryan Williams was hired by the Lehigh-Northampton Airport Authority (LNAA) in March 2020 as a Passenger Services Representative. For over 35 years, Bryan was a letter carrier (mailman) at the United States Postal Service in the City of Bethlehem. He was recognized by the Postal Service as a member of the Million Mile Club for driving the neighborhood mail truck accident-free for over 30 years. Born in Easton, PA, Bryan is part of a big family and really enjoys music (including duets). Following his retirement, he was looking for a part-time customer service position to fulfill his love for interacting with the public. "LNAA Passenger Services Department gives me the opportunity to continue what I enjoy - greeting and meeting people!"

VOLUNTEER CORNER



Bonnie Hodge, Andy Hodge, and Christine Hill

Bonnie Hodge, Andy Hodge, and Christine Hill are natives of Pennsylvania. Andy and Bonnie have raised 8 Golden Retrievers over the years.

After Bonnie's children were grown, she started volunteering as a therapy dog handler beginning with her Golden Retriever, Bailey. Since then, 4 of her Golden Retrievers have been Certified Therapy Dogs.

They joined the C.O.P.E. Program at ABE in 2016 with Bella, Mazie, and Baker. Bella passed away at the end of 2020. Mazie and Baker continue to visit, and they are working on getting their youngest, Annie, trained to become a therapy dog.

Both Bonnie and Andy love spending time with their pups, taking them on walks, and going out for dinner at outside dining restaurants.

Their daughter, Christine, has 2 dogs of her own, Lilly who is a Jack Russel mix and Bo who is a Heinz 57 pup, and joins her family in supporting the C.O.P.E. Program.



ABE'S TRAVEL TIP – DON'T MISS YOUR FLIGHT. ARRIVE EARLY!

Summer travel and the rescinding of pandemic travel restrictions has resulted in heavy volume of passenger traffic.

If you are departing from ABE between 5:30 a.m. and 8:30 a.m. or 11:30 a.m. and 1:00 p.m., we encourage passengers to arrive two (2) hours prior to your scheduled departure time to ensure you process through the Transportation Security Administration (TSA) checkpoint in enough time to reach your gate for on-time boarding.

The TSA checkpoint at ABE opens daily at 3:30 a.m.