



BOARDING PASS



THE OFFICIAL NEWSLETTER OF LEHIGH VALLEY INTERNATIONAL AIRPORT (ABE)



WWW.FLYABE.COM

AIRPORT BOOKING CODE: ABE

610-266-6000

ISSUE No.7 - 2022



PHL SERVICE RETURNS

American Airlines has announced a new option for air travelers at Lehigh Valley International Airport (ABE).

Starting June 3rd, Landline will connect passengers from ABE to Philadelphia International Airport (PHL) via a state-of-the-art bus that accommodates 35 customers and includes: complimentary WI-FI, streaming entertainment, and for additional convenience, each seat is equipped with power to charge your electronic devices.

“Nonstop service to Philadelphia was lost due to the pandemic. Now, we can return this capacity and connectivity to the region through a unique opportunity with no takeoff necessary,” said Thomas R. Stoudt, Executive Director, Lehigh-Northampton Airport Authority.

Customers will begin their trip through a typical check-in; process through the TSA Checkpoint at ABE; and go to an assigned gate in the Terminal for boarding. Passengers will board airside on arrival at PHL, enter the terminal and proceed to their connecting flight. This

process is beneficial so passengers can bypass the hectic nature of larger hub TSA Checkpoints.

“Start and end your journey at ABE, relax on a comfortable Landline vehicle, and leave the driving to someone else while you work or start your vacation early. From roadway to runway, we are excited to welcome customers on board,” said Brian Znotins, Vice President of Network Planning, American Airlines.

The tentative schedule is as follows:

- Departures from ABE – 6:00 a.m. and 4:00 p.m.
- Arrivals to ABE – 12:20 p.m. and 10:15 p.m.

“Coincidentally, during a recent meeting with our ABE frequent fliers, there were several requests for this exact service option. We believe it’s going to be popular,” said Stoudt.

Members of American’s award-winning AAdvantage loyalty program will also earn miles and Loyalty Points when traveling on Landline-operated routes.



Nonstop to:

- Fort Lauderdale (FLL)
- Myrtle Beach (MYR)
- Nashville (BNA)
- Orlando Sanford (SFB)
- Punta Gorda (PGD)
- Sarasota (SRQ)
- Savannah (SAV)
- St. Petersburg (PIE)



Nonstop to:

- Charlotte (CLT)
- Chicago (ORD)
- Philadelphia (PHL) Beg. 6/3



Nonstop to:

- Atlanta (ATL)
- Detroit (DTW)



Nonstop to:

- Chicago (ORD)
- Newark (EWR)
- Washington, D.C. (IAD)



FLYER FEEDBACK - “GREAT ALL-AROUND AIRPORT. EXCELLENT STAFF AND A LOT OF HELP FOR HANDICAPPED PEOPLE LIKE MY WIFE.” – DALE S.



STEEL THE SHOW!

Airport staff and local media watched from different vantage points, as the first piece of steel found its permanent home.

“To see the new checkpoint and connector begin to take form is really exciting for all of us,” said Ryan Meyer, Director of Planning & Programming, LNA.A.

Since early March, truckloads of steel have been installed, with the entire process expected to take approximately four months.

“Going vertical is a sign the project has pushed past some of the early challenges that were encountered during construction such as sinkholes, and karst geology in the area. It is a great feeling to be at this next phase of the project,” said Meyer.

The total frame out of the structure includes 450 tons (900,000 pounds) of steel. Located near what was previously departure Gate 1A, a 22-foot-hole has been excavated, and concrete forms have been created for new elevators and escalators leading arriving passengers to baggage claim through the current TSA tunnel.

“We’re still on schedule for completion in early 2023,” said Meyer.



This \$29 million infrastructure investment elevates the passenger experience through the following enhancements:

- 4-lane security checkpoint with new screening equipment provided by TSA
- New vertical circulation equipment with redundancy to enhance ADA compliance
- Enhanced air purification system and improved air circulation
- Separation of outbound and inbound passenger flow



SAVE THE DATE!

TSA Pre✓® RV rolls into the Lehigh Valley this Summer. Open enrollment sessions will be available beginning Monday, **June 6th** through Friday, **June 10th**.

Sign-ups for appointment times will begin in May. Stay tuned!

Since 2016, ABE enrollment events have registered 11,698 travelers for the program.

Applicants are required to pay a non-refundable \$85 fee and TSA Pre✓® is valid for 5 years.

TRANS-BRIDGE TICKET CHANGE!

Effective May 1st, Lehigh Valley International Airport (ABE) will no longer be accepting CASH or CHECK payments for Trans-Bridge Lines ticket sales.

For cash/check payments, please visit the Trans-Bridge Bus Terminal located at 2012 Industrial Drive, Bethlehem, PA 18107.



SUNFLOWER LANYARDS AVAILABLE

As of April 13th, Lehigh Valley International Airport (ABE) launched the Sunflower Lanyard program. Established in 2016, this Program exists to support those with non-visible or Hidden Disabilities such as autism, chronic pain, dementia, or sight / hearing loss.

By wearing the Sunflower Lanyard, travelers at ABE will know that they get support, assistance, or even a little more time when they need it without having to disclose their invisible disability.



Sunflower Lanyards are available upon request at the Information Desk located on the lower level of the Main Terminal.

To learn more about the Hidden Disabilities Sunflower Program, visit: <https://hiddendisabilitiesstore.com/us/>

TALKING TRAVEL

It's the region's premier, large-scale, free travel event – and ABE was there!

The annual Lehigh Valley Vacation Expo sponsored by AAA at the Wind Creek Bethlehem Event Center attracted hundreds of eager people ready to learn more about the destinations, airlines, customer services, terminal amenities, community programs, and other events at your neighborhood airport.





RECOGNIZING WOMEN IN AVIATION



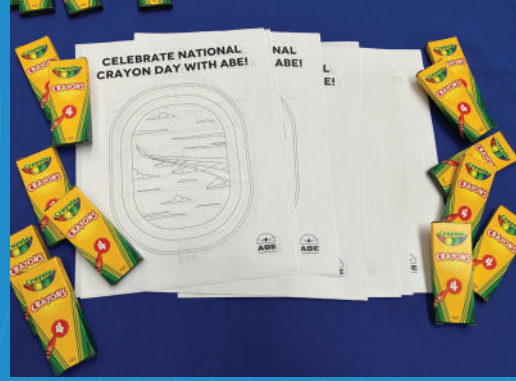
Did you know, only 5% of the world's pilots are women?

During Women in Aviation Worldwide Week, members of the Ninety-Nines Keystone Chapter visited the Wilfred M. "Wiley" Post Departure Concourse eager to share their aviation knowledge and membership opportunities to raise that number in the future.

Founded on November 2, 1929, the first president of the Ninety-Nines – Amelia Earhart – was elected to guide the group for purposes of mutual support, advancement of aviation, and the creation of a central office to keep files on women in aviation.

Fun fact: One of the original charter members of the Ninety-Nines was the Lehigh Valley's own – Dorothy Leh – a local aviation pioneer who was deeply involved in the early development of ABE Airport.

Thank you to all the women across our aviation system in the Lehigh Valley for your vital contributions to our success.



WHAT'S YOUR FAVORITE COLOR?

Did you know that Crayola crayons have been around since 1903?

In celebration of National Crayon Day on March 31st, Airport volunteers – also known as Navigators – distributed a fresh box of crayons, coloring pages, and a sweet treat of PEEPS to passengers of all ages. Thank you to Crayola and Just Born, Inc. – both amazing partners to ABE.

PROPS

POSITIVE REWARDS FOR OUTSTANDING PERFORMANCE OR SERVICE

GOING ABOVE AND BEYOND

As part of the Lehigh-Northampton Airport Authority's annual PROPS (Positive Rewards for Outstanding Performance or Service) Program, 2021 recipients were treated to lunch and a PROPS 2021 pin for their outstanding customer service and being recognized for going above and beyond in their line of work throughout the year. To learn more about the PROPS Program, visit <https://www.flyabe.com/programs/props/>



WINGS OF HOPE

ABE is onboard to fight cancer!

During Cancer Prevention Awareness Month in March, the Airport invited representatives from the Cancer Support Community of the Greater Lehigh Valley (CSCGLV) to share valuable information with passengers.

As part of their visit, CSCGLV encouraged passengers and Airport stakeholders to participate in the Wings of Hope initiative. Anyone impacted by cancer (yourself, a family member, friend, co-worker, etc.) could write a name or message on a paper butterfly. These butterflies were pinned to a curtain which will be displayed at the CSCGLV's Wings of Hope event in September.

To learn more about the Wings of Hope, visit: <https://www.cancersupportglv.org/event/wings-of-hope-a-butterfly-release/>



FUTURE IN AVIATION?

Job options, volunteer opportunities, and learning more about the excitement of working at Your Neighborhood Airport were just a few of the questions from students at Executive Education Academy Charter School, Liberty High School, and Freedom High School.

"Having worked at ABE for over 25 years, I always enjoy sharing my passion and first-hand knowledge of this exciting industry with interested students," said Paula Bonstein, Manager of Customer Experience, Lehigh-Northampton Airport Authority.

If you are interested in inviting us to a Career Fair, please contact us via our website: flyabe.com



HELPING TO RESTOCK THE SHELVES



Responding to a critical blood shortage and lack of donors within the region, Lehigh-Northampton Airport Authority (LNAA) staff and Airport stakeholders participated in Adopt-A-Day at Miller-Keystone Blood Center (MKBC).

"Unable to host an annual blood drive in February because of scheduling issues, we chose three days and provided transportation for our donors to the blood center," said Colin Riccobon, Director of Public and Government Relations.

LNAA blood drives have collected 240 units since 2015!



PIZZA & COOKIES

Thank you for all you do!

That's the message for the entire Lehigh-Northampton Airport Authority (LNAA) family. To recognize every employee's essential role in helping us achieve our vision of being the best regional airport system in North America, the LNAA handed out sprinkled sugar cookies on Valentine's Day and slices of pizza in March.

Up next: National Pretzel Day in April!

WE'RE ALL HEART

Lehigh Valley International Airport (ABE) staff and stakeholders displayed their support for the American Heart Association (AHA) on the iconic National Wear Red Day.

Why is it important to raise awareness for women's heart health?

This is the staggering statistic: heart disease claims the lives of 1 in 3 women - that's a third of all mothers, sisters, and friends.

Additionally, according to the Centers for Disease Control (CDC), heart disease is the leading cause of death for men.



EMPLOYEE SPOTLIGHT



Damon Hunt
(Delta/Unifi Service)

Originally from New York City (NYC), Damon Hunt relocated to the Lehigh Valley in 2004. After more than a decade away – which included a stint in the healthcare industry - he missed the everyday challenges of working at an airport. In May 2021, Damon accepted a supervisor position with an airline based in NYC. Now a valued member of the Delta / Unifi Service team, he realized that public interaction, fulfilling customer expectations, and delivering a high-quality customer experience are aspects of his job that keep him smiling.

VOLUNTEER CORNER



Laurie Kelechava
(Navigator Volunteer)

Laurie Kelechava graduated from Dieruff High School before attending Elmira College for her associates degree in Early Childhood Education and Social Studies. She also received her master's degree from Lehigh University in Elementary Education. Following a 30-year career with the Allentown School District - teaching kindergarten and pre-kindergarten for over 30 years, Laurie began volunteering at Lehigh Valley International Airport (ABE), where she also works part-time as a Customer Service Representative (CSR). Laurie has truly enjoyed her experiences at ABE, meeting great people and learning the intricacies of the ever-changing world of aviation. She proudly serves on both the Alumni Board and the Board of Trustees of Elmira College.

ABE'S TRAVEL TIP – As passenger traffic continues a strong resurgence, use these travel tips from the Transportation Security Administration (TSA) for a stress-free experience at Your Neighborhood Airport.

- 1) Remember your mask (and a back-up).
- 2) Give yourself plenty of time by arriving to the TSA Checkpoint at least (2) hours before your flight's scheduled departure time.
- 3) Liquids, aerosols, gels, creams, and pastes can be transported in your carry-on bag if you follow these steps. You must only use travel-sized containers that are 3.4 ounces or less per item. All containers must fit in one clear plastic zip top bag and only one bag is allowed per passenger.
- 4) It's best to pack food items in a clear plastic bag and place that bag in your carry-on bag. When you get to the checkpoint, place the clear bag containing your food into the bin for screening. Don't forget the 3.4-ounce limitation on creams and pastes, which applies to things like peanut butter!
- 5) Double check you do not have any prohibited items in your bag – visit: <https://www.tsa.gov/travel/security-screening/whatcanibring/all-list>
- 6) Empty your pockets when you get to the checkpoint. Place items inside your carry-on bag instead of into a bin to reduce touchpoints and not leave anything behind.
- 7) Make sure to have all travel documents ready for inspection.